van der Wal

General Terms and Conditions 2026

Upon acceptance of our offer, the following general terms and conditions apply:

General

1. The Dutch AVC terms and conditions apply to shipments that take place entirely within the Netherlands; in other cases, the CMR terms and conditions apply. Upon request, we will send you the relevant AVC and/or CMR terms and conditions free of charge.
2. We are insured in accordance with the liability limits under AVC (national) and CMR (international) conditions.
3. All prices and conditions provided by us are offered exclusively in writing by email. Offers remain valid for 28 days unless stated otherwise. Additional insurance is available on request.
4. For each loading activity of a trailer or a drawbar combination, we require a minimum of 24 hours' advance notice before the loading, and for each loading activity of an LZV, a minimum of 48 hours' advance notice before the loading. Orders are final after Van der Wal issues an order confirmation. Changes within the specified period may result in additional charges. Costs will be charged in accordance with the "price list - additional costs" unless otherwise indicated.
5. We may subcontract all or part of the transport to carry out your order.
6. The final transport costs will be determined once all relevant factors have been assessed. These include the actual loading and unloading time, opening hours, number of stops, number of orders, and the timing of the orders. Different rates apply for time-specific deliveries and night deliveries.
7. Cancellation must be made in writing, and the agreement will end upon receipt of the written notification. In the event of a shipment cancellation, the costs will be charged in accordance with the "price list - additional costs" and/or the actual costs incurred (e.g., possible waiting costs for loading, empty mileage to and from the loading location, permit costs).
8. The maximum load capacity for a trailer is 26 tonnes (29 tonnes within the Netherlands), for a drawbar combination 22 tonnes (28 tonnes within the Netherlands) and for an LZV 37 tonnes. Our SuperMega (3.17 m high) has a load capacity of 12 tonnes.
9. We issue invoices without attaching the CMR consignment note, which can be provided upon request. We will send you the invoice by email. If invoices need to be delivered differently, we will charge additional costs in accordance with the "price list - additional costs."
10. The payment term is 30 days after the invoice date. The General Payment Terms and Conditions of TLN (Transport en Logistiek Nederland) 2002 apply.
11. We apply a fuel surcharge mechanism: prices are adjusted monthly by 1% for every €0.03 change in the daily BP bulk consumer diesel price as published on: https://fleet.bp.com/
12. Our rates follow the cost indexation as stated in the Panteia report 'Cost Developments in Road Transport'.
13. The dimensions of our equipment are approximate and include:
    a. Swap body (LxWxH): 7.80 x 2.48 x 3.00 m. Volume: 60 m³
    b. Volume drawbar combination (LxWxH): (2 x 7.80) x 2.48 x 3.00 m Volume: 120 m³
    c. Megatrailer (LxWxH): 13.60 x 2.48 x 3.00 m. Volume: 105 m³
    d. SuperMega (LxWxH): 13.60 x 2.48 x 3.10 m. Volume: 110 m³
    e. LZV (LxWxH):(7.80+13.60) x 2.48 x 3.00 m. Volume: 160 m³

    Other configurations available on request.
14. We charge costs in accordance with the "price list - additional costs" for empty delivery and collection of (rental) trailers and swap bodies.
15. We only execute transport orders without pallet exchange.
16. These terms apply exclusively to road transport services within the EU provided by Van der Wal Transport B.V.
17. These terms and conditions are valid from January 1, 2026, to December 31, 2026.

Included in the transport rate

18. (Waiting) time for loading or unloading and/or customs clearance:
    a. 0.5 hours for loading and 0.5 hours for unloading express shipment.
    b. 1 hour for loading and 1 hour for unloading a partial load, trailer, or drawbar combination load.
    c. 1.5 hours for loading and 1.5 hours for unloading an LZV.
    d. 2 hours for loading and 2 hours for unloading an exceptional transport.
    e. For trips outside the EU, we allow 1 day for customs clearance and loading and 1 day for customs clearance and unloading.
    f. For trips to the CIS countries and trips to Iran, Iraq, and Turkey, we allow 48 hours for customs clearance and loading and 48 hours for customs clearance and unloading.
19. One waiting day at the border when entering or leaving a non-EU/EFTA country.
20. TIR Carnet or Transit declaration including one HS code.

Not included in the transport rate

21. Additional costs mentioned in our daily update sheets will be deemed accepted if the customer does not object within 24 hours.
22. Extra (waiting) time for loading/unloading will be charged in accordance with the "price list - additional costs" and will be charged pro rata after the first 15 minutes.
23. Extra (waiting) time for loading/unloading exceptional cargo will be charged pro rata after the first 15 minutes in accordance with the "price list - additional costs".
24. Extra (waiting) time for transports with at least one loading and/or unloading address outside the EU:
    a. Day 1-2: EUR 330 per day
    b. Day 3-4: EUR 345 per day
    c. Day 5-29: EUR 525 per day
    d. From day 30: EUR 995 per day
25. Customs documents, including EX and T transit documents.
26. Convoy escort surcharge for the transport of high-value and/or exceptional cargo.
27. Detention, demurrage or other costs imposed by local authorities, including delays in customs clearance and/or unloading.
28. Escort vehicle and special permits required for exceptional transport.
29. Covering the cargo with tarpaulins in the case of exceptional transport.

Other

30. For exceptional transports to and from non-EU/EFTA countries, 75% of the transport rate must be paid in advance prior to dispatch.
31. Partial loads (LTL) with destinations outside the EU are delivered to the customs clearance terminal.
32. Commercial invoices including HS codes, packing slips, and other import/transit-related documents must be provided by the shipper (client/principal), e.g., CvO, phytosanitary certificate.
33. The transit time is an estimate of the time required to reach the destination. Border crossings, road and weather conditions, and previous unloading stops may affect transit time.
34. The customer is responsible for customs clearance at the destination, including any duties, taxes or inspections.
35. The quotation may be withdrawn by Van der Wal at any time if the customer's creditworthiness cannot be sufficiently guaranteed.
36. The quotation is based on the shipping profile provided by the customer. In the event of any deviation, Van der Wal reserves the right to withdraw the offer in whole or in part.
37. For destinations for which no price agreement has been made, the standard Van der Wal prices will be charged.

38. Existing transport rates that are not used during the year will automatically expire and must be requested again.
39. Van der Wal is not liable for any additional costs arising from the failure of the shipper to indicate on the invoice that the shipment contains strategic goods requiring an export licence.

Confidential

40. The information in the quotation is confidential, and Van der Wal expects customers to treat it as such.
41. The quotation shall not be disclosed to third parties.